

The Town of Cambridge aims to improve accessibility and inclusiveness for residents, ratepayers and visitors through the strategies outlined in the Disability Access and Inclusion Plan (DAIP) 2015-2018.

The Town's DAIP is a statutory requirement of the state government under The Disability Services Act (1993, amended 2004).

## ACCESS AND INCLUSION WORKING GROUP

Monitoring the implementation of the Plan is the responsibility of the Town's Access and Inclusion Working Group.

Consisting of representatives from various departments within the organisation, all staff can report improvements and access and inclusion issues to their department representative, which are then raised at the Group's meetings.

The Town's Community Development Department coordinates the Access and Inclusion Working Group and ensures compliance with legislation.

For further information contact the Town's Community Development team on 9347 6000.

A full copy of the Plan is available to download at [www.cambridge.wa.gov.au/daip](http://www.cambridge.wa.gov.au/daip)



## POLICY STATEMENT

The Town of Cambridge interprets an accessible community as one in which all Council functions, facilities and services (both in-house and contracted) are open and available to people with disability providing them with the same opportunities, rights and responsibilities enjoyed by all other people in the community within 'reasonable measures'.

The Town of Cambridge interprets the term 'inclusion' as people with disability being considered, included and welcomed in all areas of the Town's operations and within the Cambridge community.

# Access and Inclusion Disability Access and Inclusion Plan (DAIP) 2015-18



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A summary of the access and inclusion strategies for the Town of Cambridge



# Disability Access and Inclusion Plan (DAIP)

A summary of strategies to improve access and inclusion in the Town of Cambridge 2015-18

	Outcomes	Strategies
1. Services and Events	People with disability have the same opportunities as other people to access the services of and any events organised by the Town.	<ul style="list-style-type: none"> <li>• Ensure relevant staff are aware of services, and funding and where to refer people.</li> <li>• Ensure relevant agents and contractors have all the necessary information on the Town of Cambridge's DAIP and the requirements for compliance and reporting.</li> <li>• Ensure tender documentation for community focused contracts and sponsorships include information about disability access requirements.</li> <li>• Ensure all functions and events organised by the Town are planned using the DSC Guidelines - Creating Accessible Events</li> </ul>
2. Buildings, Parks/ Reserves and Facilities	People with disability have the same opportunities as other people to access the Town's buildings and other facilities.	<ul style="list-style-type: none"> <li>• Ensure that all buildings and facilities are physically accessible to people with disability.</li> <li>• Ensure customer service areas are equally accessible to people with disability.</li> <li>• Ensure access to facilities including playgrounds are available to people with disability and their families and carers.</li> <li>• Ensure that all premises and other infrastructure related to transport facilities are accessible.</li> </ul>
3. Information	People with disability receive information from the Town in a format that will enable them to access the information as readily as other people.	<ul style="list-style-type: none"> <li>• Ensure flyers on events and activities are easy to read.</li> <li>• Ensure voting is accessible to all.</li> <li>• Ensure information about all Council functions, facilities and services is readily available in formats that are accessible for people with disability.</li> <li>• Improve community awareness that Town of Cambridge information can be made available in alternative formats upon request.</li> </ul>
4. Service	People with disability receive the same level and quality of service from staff as other people.	<ul style="list-style-type: none"> <li>• Ensure staff and Councillors are trained in DAIP areas.</li> <li>• Ensure people with a disability are included in delivering training to staff and Elected Members.</li> <li>• Ensure relevant services meet disability access and inclusion requirements, through consultation with relevant disability and diversity groups.</li> </ul>
5. Complaints	People with disability have the same opportunities as other people to make requests or complaints to the Town.	<ul style="list-style-type: none"> <li>• Ensure systems continue to provide avenues for feedback for people with disability.</li> <li>• Ensure computerised grievance procedures which cater for the needs of the whole community, including people with disability, continue to be implemented.</li> </ul>
6. Public Consultation	People with disability have the same opportunities as other people to participate in any public consultation by the Town.	<ul style="list-style-type: none"> <li>• Ensure that all people can take part in consultation processes initiated by the Town.</li> <li>• Take steps to improve community awareness about consultation processes in place.</li> </ul>
7. Employment	People with disability have the same opportunities as other people to be employed by the Town.	<ul style="list-style-type: none"> <li>• Ensure where possible, accessibility of workplaces.</li> <li>• Ensure supports are available for the employment of people with disability.</li> <li>• Ensure recruitment policies and processes take into account accessibility aspects.</li> </ul>